

TRUIST Institutional Advisory Services

To prevent processing delays, all correspondence sent via US Mail, Email or Fax should include the Client Account Name and Trust Account Number

Checks/Deposits with Transmittal Form:

USPS Mail

Truist Institutional Advisory Services
P.O. Box 896735
Charlotte, NC 28289-6735

Overnight Mail

Truist
Attn: Lockbox # 896735
5130 Parkway Plaza, Blvd
Charlotte, NC 28217-1964

Transaction Processing (distribution requests, transfer requests, wire requests, etc.):

Truist.IIM.IAS@truist.com or fax to (801) 567-6398 OR (877) 507-4969 (Toll Free)

You may also use these alternate numbers if you experience issues with the lines above: (800) 982-2817; (404) 581-1540

Note: Send sensitive information via email using #secure# in the subject line.

***New Note:** Any outgoing wire requests over \$450,000,000 must be requested at least 3 business days prior to the effective date of the wire to ensure timely delivery.

Note: Money movement transaction requests received before 12 pm ET will be processed same day. Requests received after 12 pm ET will be processed as soon as administratively feasible.

All money movement transactions should be sent directly to Truist.IIM.IAS@truist.com.

Trades:

Tradeline@truist.com or fax to (866) 821-4375 (trades only, no transactions)

Wire Transfer/ACH:

Incoming Wiring Instructions:

Bank Name.....	Truist Bank	(*New)
ABA Routing/Transit Number	053101121	(*New)
Swift Code.....	BRBTUS33	(*New)
Wire Account Number.....	5177620228015	(*New)
Wire Account Name.....	ST DEP-DMS	(*New)
For Further Credit – Client Account Name		
For Further Credit – Client Account Number		
ATT: Truist.IIM.IAS@Truist.com		(*New)

Incoming ACH Instructions:

Bank Name.....	Truist Bank	(*New)
ABA Routing/Transit Number.....	053101121	(*New)
Account Number.....	1340011717585	(*New)
Client Account Name.....		
Client Trust Account Number.....		
Transaction Description.....		(*New)
Effective Date		
Sending Bank Name		
Sending Bank ABA Routing Number		
Originator Contact Name		
Originator Contact Number		

***New:** When sending an ACH for employee contributions or loan repayments, please send an email with the breakdown by deposit type to Truist.IIM.IAS@truist.com and include account information and amount of the ACH. Your deposit may be delayed without this information.

***New: Important Reminder:** When setting up an ACH, be sure to contact your banking institution to ensure they have setup your DDA account to allow ACH transactions to be processed by Truist. The Truist Originator/Company code they will need for setup is **TROPS0104T**

BenePay (pension clients only):

System Assistance (client ONLY):

BenePay.Request@truist.com for access requests, password resets and system assistance.

Call Center for Retirees/Participants:

(866) 855-6738 to request forms (tax withholding/ACH changes), follow-up on tax questions, address changes or other general questions.